



# Rel' Eats FAQ

[www.releatskitchen.com](http://www.releatskitchen.com)

What services does Rel' Eats provide?

- Rel' Eats services include: Personal Chef, Private Dining (Brunch and Dinner), Catering (Full Service or Drop-off (by the pan), and Cooking Lessons (group or private).

How can I learn more about your services, packages, and pricing?

- Visit [www.releatskitchen.com](http://www.releatskitchen.com)

How can I book you?

- Visit [releatskitchen.com](http://releatskitchen.com) and click the "Bookings" tab and fill out the form. I will follow up with you within 24 hours and send a price quote. **MUST BE DEPOSIT READY.**

I filled out a booking form, so that means i'm confirmed right?!

- **NO. A BOOKING IS NOT CONFIRMED WITHOUT A DEPOSIT.**

After I receive your inquiry, I will contact you to solidify details and send a price quote. Once there's an agreement. Client **MUST** send a deposit 50% of your total within 24hours to confirm.

Are there any additional fees or policies for booking?

- Yes. All services will be charged a NYS Sales Tax, Service Fee, and Delivery Fee. For more on fees and Rel' Eats Policies, please read the Terms and Conditions on the site.



# Rel' Eats FAQ

[www.releatskitchen.com](http://www.releatskitchen.com)

When is the best time to book?

- It is suggested to book at least 2-4 weeks in advance. 2 weeks or less results in a payment in FULL to confirm. Booking 3 days or less before your date results in a \$50 rush fee.

Do you travel?

- YES. Clients are responsible for costs of travel or the delivery fee.

I have a budget but I don't know where to start, are you flexible?

- All Catering request have a minimum of \$200 to book. Private Dining Request start at \$250. My Prices ARE NOT FLEXIBLE. If you have a budget, please keep in mind these prices. I am willing to accommodate all clients and customize your experience as long as it's within reason and still meets Rel' Eats policies.

What's included in the pricing?

- Pricing includes the cost of all food. Private Dining Packages include the cost of food, beverages, and decor/set up. Full Service Catering pricing varies. Pricing can vary based on additional services (Servers, Bartenders, Set Up/Decor, etc)

I inquired before but didn't book, can I try to book Rel' Eats again?

- YES. Rel' Eats is aware that plans may change but remember this is MY BUSINESS. Booking a Personal Chef is a LUXURY and an experience that involves planning. A last minute cancellation, lack of communication, failure to pay a deposit or any fees, disrespect, or my decision to not service a client can result in cancellation or no further service in the future. Cooking is my passion and I strive to serve delicious food made with only fresh ingredients! I look forward to bringing you the #releatsexperience !

@rel.eatskitchen